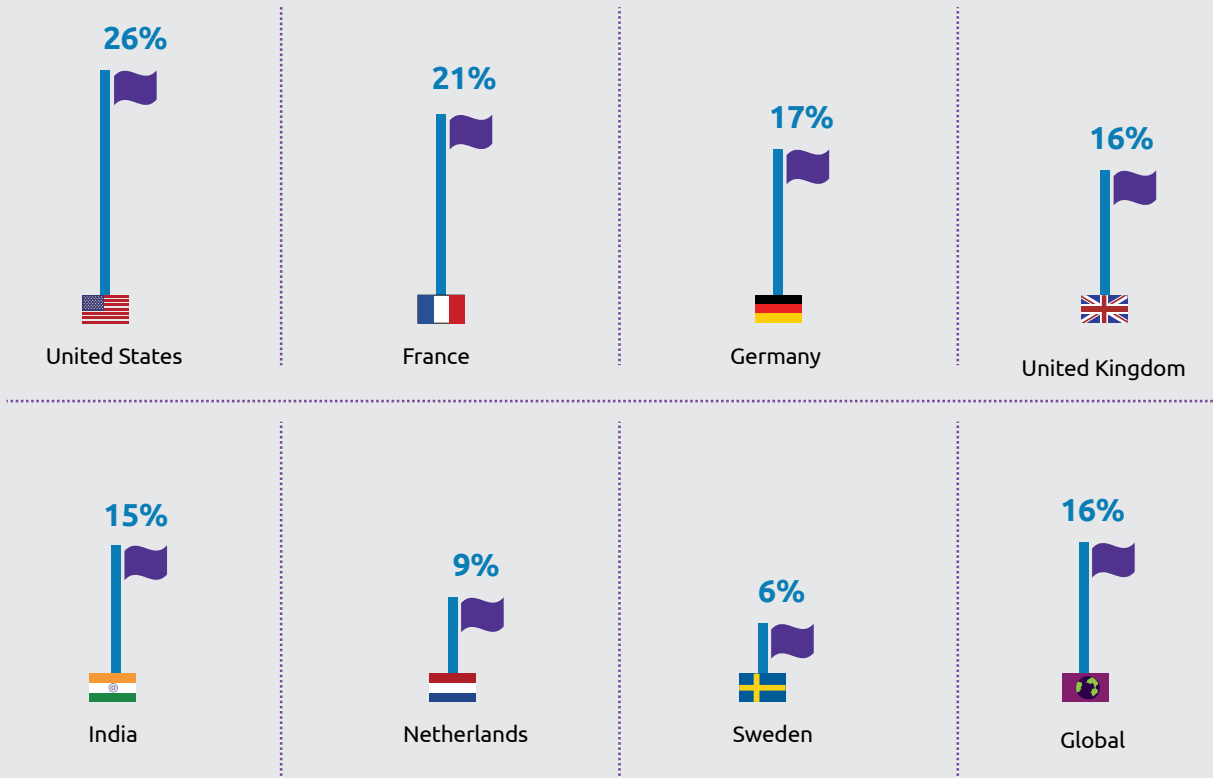
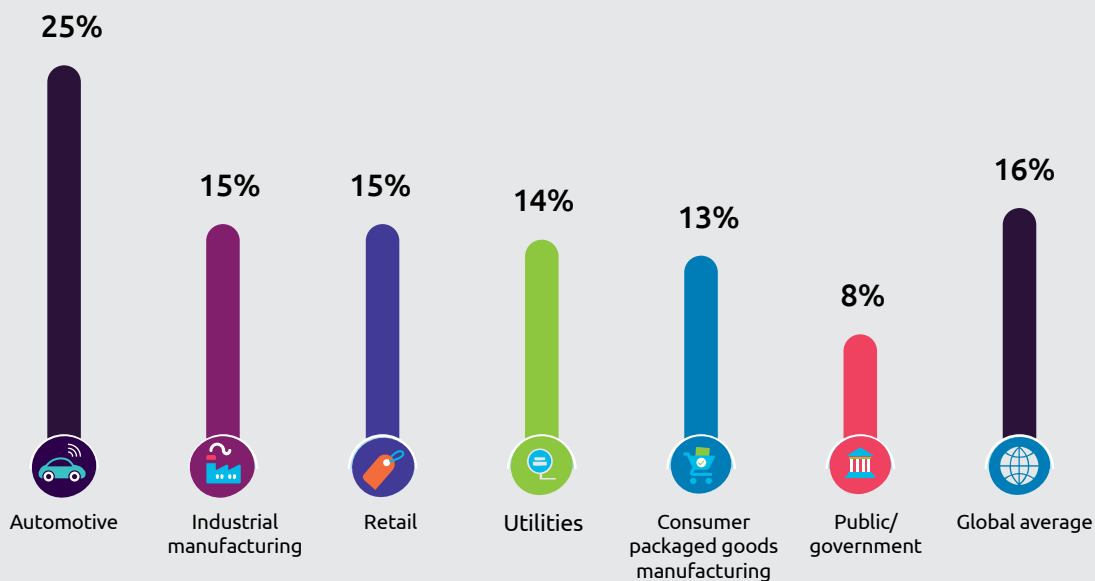


Automation maturity: a national and sector perspective of scale

Proportion of organizations implementing automation at scale by country
(as a percent of organizations experimenting with or implementing automation)



Proportion of organizations implementing automation at scale by sector
(as a percent of organizations experimenting with or implementing automation)



Source: Capgemini Research Institute, Automation Use Case Survey; July 2018, N=705 organizations that are experimenting with or implementing automation initiatives.

*At scale represents deployment of multiple automation use cases at scale, i.e., across multiple processes and across the breadth of the countries the company operates in.

**The financial services sector is not included in the scope of this study owing to our recent research on automation in financial services, "Growth in the machine, how financial services can move intelligent automation from a cost play to a growth strategy."